



Republic of the Philippines  
**Department of Education**  
REGION III  
SCHOOLS DIVISION OFFICE OF BATAAN

APR 06 2026

**DIVISION MEMORANDUM**

No. 156 s. 2026

**STRENGTHENING SERVICE EXCELLENCE THROUGH DIVISION  
ORIENTATION ON ARTA AND ONE DEPED ONE QMS**

To: Assistant Schools Division Superintendent  
Chief Education Supervisors  
Education Program Supervisors  
Public Schools District Supervisor  
Public School Heads  
All Others Concerned

1. In reference to Republic Act Republic Act No. 11032 (Ease of Doing Business and Efficient Government Service Delivery Act of 2018) and pursuant to DepEd's institutionalization of the One DepEd One Quality Management System (QMS), this Office shall conduct a one day **Strengthening Service Excellence Through Division Orientation on ARTA and One DepEd One QMS on June 4, 2026**, 8:00 AM at a venue to be announced through a separate issuance.
2. This orientation aims to:
  - a. equip division and school personnel with a clear understanding of the provisions of Republic Act No. 11032 and the One DepEd One QMS framework;
  - b. reinforce adherence to service standards, process documentation, and client feedback mechanisms;
  - c. promote transparency, accountability, and efficiency in public service delivery; and
  - d. encourage proactive participation in quality improvement initiatives across schools and offices.
3. Participants to this activity are the Assistant Schools Division Superintendent, Chief Education Supervisors, SGOD Education Program Supervisor, Public Schools District Supervisor (Din. East) Legal Officer, Senior Education Program Specialist SMME, Education Program Specialist II SMME, Public School Heads, and select SDO Personnel.
4. A **registration fee** of Six hundred eighteen pesos (Php 618.00) shall be collected from the participants to cover expenses for meals, venue and materials chargeable against school MOOE and other local funds subject to usual accounting and auditing rules and procedures.



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5. The following are enclosed in this Memorandum:
  - a. Enclosure 1 – List of Participants
  - b. Enclosure 2 – Matrix of the Activity
6. This Memorandum shall serve as Travel Authority of all the participants.
7. Immediate and wide dissemination of this Memorandum is desired.

**CAROLINA S. VIOLETA, EdD, CESO V**  
Schools Division Superintendent

SO3/hgd  
March 3, 2026

*References: as stated*

*Enclosures: as stated*

To be included in the Perpetual Index

Under the following categories

ARTA  
Excellence  
Orientation  
QMS  
Service

Republic of the Philippines  
**Department of Education**  
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**MATRIX OF ACTIVITY**

Strengthening Service Excellence Through Division Orientation on ARTA and One  
 DepEd One QMS  
 June 4, 2026

Time	Activity	Person-in-Charge
8:00 – 8:30	Registration	TWG
8:30 – 9:00	Opening Program - Nationalistic Song - Prayer - Roll Call - Energizer - Welcome Remarks - Messages	
9:00 – 9:15	Presentation of Objectives and Matrix of the Activity	Hermie G. Duran, EdD SEPS, ARTA/QMS Focal
9:15 – 10:30	Orientation on the Anti-Red Tape Act of 2007 (RA 9485 as amended by Ease of Doing Business and Efficient Government Service Delivery Act of 2018)	
10:30 – 10:45	<b>HEALTH BREAK</b>	
10:45– 12:00	Orientation on Anti-Red Tape Authority Policies and Compliance Monitoring	Francez Paulene T. Likwong EPS II, Lead Auditor
12:00 – 1:00	<b>LUNCH BREAK</b>	
1:00 – 1:15	<b>Energizer</b>	
1:15 – 2:30	Orientation on One DepEd One QMS	Mar-Elen Fe G. Reñosa EPS-SGOD
2:30 – 2:45	<b>HEALTH BREAK</b>	
2:45 – 4:00	Integration: ARTA and QMS for Service Excellence	Ruel D. Lingad, EdD PSDS, Internal Auditor
4:00 – 4:30	Open Forum	
4:30 onwards	Closing Program	

## LIST OF PARTICIPANTS

Strengthening Service Excellence Through Division Orientation on ARTA and One DepEd One QMS

June 4, 2026

No.	Name	Position/School
1	Carolina S. Violeta, EdD, CESO V	SDS
2	Jerry Dimla-Cruz	ASDS
3	Ramon C. Perez	SGOD Chief
4	Roberto R. Pantig, PhD	CID Chief
5	Atty. Hazel Carandang-Dilig	Legal Officer
6	Nurse	TWG
7	Nurse	TWG
8	ICTU	TWG
9	Ruel D. Lingad, EdD	PSDS, Resource Speaker
10	Hermie G. Duran, EdD	SEPS, Resource Speaker
11	Francez Paulene C. Tabije	EPS II, Resource Speaker
12	Mar-Elen Fe G. Renosa	EPS, Resource Speaker
<b>Abucay</b>		
13	Ana Liza V. Dominguez	Abucay North ES
14	Bernadeth D. Bantique	Bangkal Resettlement ES / Bangkal ES
15	Merlina R. Tinao	Capitangan ES
16	Gemma B. Canare	Hacienda ES
17	Myrna B. Torres	Jose Abejar MES
18	Rosalie F. Sarmiento	Mabatang ES
19	Rose Anne C. Perez	P. Rubiano ES
20	Gemmaruth G. Castro	Salian ES
21	Emily D.R. Mendoza	T. Pinpin MES
22	Vilma D. Bermillo	Wawa ES
23	Milagros T. Mendoza	Abucay High School
24	Rosemarie Inocencion	Bangkal HS
25	Reynaldo B. Visda	B. Camacho NHS
26	Villamor B. Magat	Mabatang NHS
27	Arsenio N. Ongoco Jr.	B. Camacho NHS-SHS
<b>Bagac</b>		
28	Jessica A. Torres	Bagac ES
29	Grace F. Daracay	Banawang ES
30	Norbilyn Ila	Binuangan ES
31	Charina A. Morales	Binukawan ES
32	Nancy C. Carreon	Overland ES
33	Joel B. Vargas	Parang ES
34	Evelyn L. Perez	Paysawan ES / Saysain ES
35	Mary Ann S. Valdez	Pinagsumilan ES
36	Norman T. Mosquida	Quinawan IS
37	Jessica Quimlat	Bagac NHS-Parang
38	Ronald P. Bantugan	Bataan High School for the Arts
39	Dave D. Basto	E. C. Bernabe Memo. HS
40	Leonardo Apales	Saysain NHS

### Dinalupihan East

41	Evelyn G. Regala	Bayan-Bayanan ES
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42	Mayrah A. Esconde	Dalao ES
43	Efren G. Espiritu	Daang Bago ES
44	Jane D. Robles	Dinalupihan ES
45	Mildred B. Famorcan	Layac IS
46	Celia L. Sangalang	New San Jose ES
47	Neila D. Toledo	Old San Jose ES
48	Jocelyn P. Reyes	Pagalanggang ES
49	Joel S. Santos	Pentor ES
50	Agnes C. Lapid	Pita ES
51	Philip Ferdinand Q. Cruz	San Simon ES
52	Vicent R. Navarro	Sapang Balas ES
53	Raffy R. Abilong	Sta. Isabel ES
54	Rolan S. Peñaflor	Sto. Nino ES
55	Geraldine C. Flores	Tucop Integrated School
56	Edgardo Jesus S. Basa II	Pagalanggang NHS
57	Marlene G. Lulu	Sta. Lucia HS
<b>Dinalupihan West</b>		
58	Danah Mae D. De Padua	Bangal ES
59	Mary Ann M. De Mesa	Colo Elementary School
60	Joseph A. Robles	Happy Valley ES
61	Maricel A. Bansil	Jose C. Payumo Jr. ES
62	Helen C. Mendoza	Kataasan ES
63	Ariel P. Cañaverall	Luakan ES
64	Juvy T. Nacu	Magsaysay ES
65	Nancy S. Escobido	Maligaya ES
66	Loida D. Fausto	Naparing ES
67	Ryan Torno	Pag-asa ES
68	Dan-Emel V. Bautista	Payangan IS
69	Miralou T. Garcia	Pinulot ES
70	Leovigildo V. Guinto	Roosevelt ES
71	Marivic Lorna A. Garcia	Saguing ES
72	Perlie S. Baclig	San Benito ES
73	Jake B. Bautista	San Pablo ES
74	Ma. Fe Teresa T. Peñaflor	San Ramon ES
75	Miraflor A. Ronquillo	Tube-Tube IS
76	Omar G. Magcalas	Jose C. Payumo Jr. MHS
77	Ara S. Velasco	Luakan NHS
78	Ronaldo A. Punla	Luakan NHS - Annex
79	Aida P. Capili	Magsaysay NHS
80	Odielon O. Gamboa	Roosevelt NHS
<b>Hermosa</b>		
81	Olivia L. Basi	Almacen ES
82	Hilda D. Sayson	Bacong ES
83	Liezelle V. Torio	Balsik ES
84	Marietta L. Tubig	Bamban ES
85	Erlinda S. Custorio	Casupanan ES
86	Emily A. Gaza	Culis ES
87	Rosario S. Canlas	Hermosa ES
88	Joselito S. Gaza	Mandama ES
89	Romualdo G. Comia	Mabiga IS
90	Raymond Caling	Maite IS
91	Melanie S. Bugay	Mambog ES

92	Alvin D. David	Mabuco ES
93	Enrico S. Susi	Pandatung ES
94	Jennifer J. Comia	Parapal ES
95	John Paul C. Solon	Pastolan IS
96	Marilyn De Guzman	St. Ma. Virginia P. Leonzon MES
97	Erwin T. Terible	Pulo IS
98	Lor P. Ronquillo	Saba IS
99	Jasmin A. Felipe	Sumalo IS
100	Joed T. Rodriguez	Tipo ES
101	Arlene M. Matilde	Balsik NHS
102	Arcele F. Servera	Hermosa NHS
103	Aileene Macaspac	Hermosa NHS-Annex
<b>Morong</b>		
104	Blessie S. Velasco	Binaritan ES
105	Ma. Linda V. Manzano	Facundo Angeles MES
106	Leovigildo E. Domingo Jr.	Kanawan IS
107	Leilani P. Leaño	Mabayo ES
108	Rowin R. Sanchez	Minanga ES
109	Ma. Cecilia L. Paguio	Morong ES
110	Gemalyn T. Barquin	Nagbalayong ES
111	Jose D. Labandilo Jr.	Panibatuhan ES
112	Emelita G. Paguio	Sampaloc IS
113	Gemma Teresa P. Cabreros	Morong NHS
114	Odissa P. Dasilao	Mabayo NHS
115	Ma. Liza P. Incleto	Nagbalayong NHS
116	Melody P. Del Rosario	Morong NHS-SHS
<b>Orani</b>		
117	Jesus B. Franco	Alikabok ES
118	Mario R. Victoria	Doña IS
119	Anna May P. Roberts	Kabalutan ES
120	Rodrigo S. Panlaque Jr.	Kaparangan ES
121	Raichel M. Evaristo	Legua IS
122	Jeffrey V. David	Orani North ES
123	Ma. Concepcion M. Reyes	Orani South ES
124	Viola T. De Guzman	Pag-asa ES
125	Rowena C. Perez	Pantalan Bago ES
126	Jefferson John Basto	Pantalan Luma ES
127	Hamilton Cruz	Pulo IS
128	Marisa B. Regala	Sibul ES
129	Lolita Benamir	Tala ES
130	Donald Mariano	Talimundoc ES
131	Carolyn R. Reyes	Tapulao ES
132	Gleceria C. Mateo	Orani NHS
133	Crisanto V. Santos	Orani NHS - Pagasa
134	Troy B. Villasol	Orani NHS - Parang-Parang
135	Ariel S. Valencia	Governor Efren E. Pascual Sr. Integrated Central School
<b>Samal</b>		
136	Noah De Lara	Adamson ES
137	Maria Ailene L. Libao	Asuncion Consunji MES
138	Norma S. Guinto	Calaguiman ES
139	Aurelia L. Garcia	Gugo ES
140	Maria Chona M. Villegas	Lalawigan ES

141	Jeaña L. De Los Santos	Palili IS
142	Charito D. Corpus	Samal North ES
143	Virginia S. Macabuhay	Samal South ES
144	Alice M. De Guzman	Sapa ES
145	Felisa C. Bravo	Samal NHS - JHS
146	Lorinda R. Poblete	Samal NHS - SHS
147	Antonio B. Venegas Jr.	Samal NHS - Annex
<b>Limay</b>		
148	Jose C. Guanzon	Alangan ES
149	Janny de Leon Manla	Arsenal ES
150	Dexter V. Fernandez	BLISS IS
151	Charito Lyn H. Lumibao	Carbon ES
152	Alberto B. Lorenzo	Duale ES
153	Arlene M. Vallejos	Gabaldon ES
154	Ivan Gail R. Yarra	Kinaragan IS
155	Imelda Corpuz	Kitang ES
156	Ma. Bernadette E. Mendiola	Lamao ES
157	Basilisa S. Icasiano	Limay ES
158	Rowena M. Lisud	Luz ES
159	John Dean Regondola	Peas ES
160	Kristine Joy Matilla	St. Francis ES (Bacong)
161	Janice A. Mercado	St. Francis II ES
162	John R. Quiroz	Lamao NHS
163	Frederick Y. Simbol	Limay NHS
164	Wilbert D. Langreo	St. Francis NHS
<b>Mariveles</b>		
165	Noel T. Lagman	A. G. Llamas ES
166	Marjorie M. Palomo	Alasasin ES
167	Maricel A. Hualde	Alion ES
168	Crisalda C. Palad	Balon ES
169	Susana R. Cruz	Baseco ES
170	Jeneffer A. Madarang	Batangas 2 ES
171	Cirilo C. Caborales Jr.	Bayview ES
172	Pheobe Hazzlee I. Valeroso	BEPZ ES
173	Mariquita A. Banal	Biaan Aeta IS
174	Maria May S. Forio	Ipag ES
175	Elda E. Afable	Lucanin IS
176	Bryan Bulanadi	Marina Bay ES
177	Gemma F. Dalugdug	Mt. View ES
178	Marites C. Pasudag	Renato L. Cayetano MES
179	Geraldine C. Dimaculangan	Sisiman ES
180	Leann C. Luna	Sto. Niño Biaan ES
181	Aileen R. Nuñez	Townsite ES
182	Mirasol M. Tabarangao	Baseco NHS
183	Ludivina S. Omania	Mariveles NHS, Cabcaban
184	Jerry C. Perello	Mariveles NHS, Alasasin
185	Arvin N. De Dios	Mar. NHS, Cab.-Batangas II
186	Jenelyn E. Sibayan	Mar. NHS, Cab.-New Alion
187	Joey Silva	Mariveles NHS - Malaya
188	Marijoy B. Mendoza	Mariveles NHS, Poblacion
189	Mildred V. Nichols	Mar. NHS Pob.-Annex -Sisiman
190	Rolando T. Limua	Ipag National High School

191	Carlito C. Pontillas	Mariveles NHS-Camaya Campus
192	June C. Servera	Mariveles SHS - Sitio Mabuhay
<b>Orion</b>		
193	Irene B. Angeles	Arellano ES
194	Ricky C. Gonzales	Bantan ES
195	Maria Corazon M. Alarcon	Bilolo ES
196	Rheniel B. Gatdula	Calungusan ES
197	Myrna Z. Lonzon	Camachile ES
198	Jocelyn M. Reyes	Capunitan ES
199	Joan C. Padua	Daan Pare ES
200	Jeric Lopez	Eva Aeta ES
201	Manuel G. Pangomlayem Jr.	General Lim ES
202	Resie R. Baluyot	Pablo R. Roman ES
203	Miguela B. Cayabyab	Puting Buhangin ES
204	Jhenie R. Agustin	Sabatan ES
205	Evelyn C. Quicho	Sta. Elena ES
206	Christine Chelo P. Gabriel	Sto. Domingo ES
207	Jesusa Pizarro	Udyong NHS
208	Cesar L. Valenzuela	Bataan School of Fisheries
209	Jennifer S. Dominguez	Justice E.A.Gancayco MHS
<b>Pilar</b>		
210	Pauline B. Roxas	Alauli ES
211	Imelda N. Martin	Bagumbayan ES
212	Leonard S. Malang	Balut ES
213	Amelia F. Retuta	Diwa ES
214	Melissa N. Mizon	J.S. Herrera Sr. MES
215	Shiela D. Carlos	Liyang ES
216	Jeanette B. Afable	Nagwaling ES
217	Perlita S. Pareño	Panilao ES
218	Imelda C. Estrada	Pantingan ES
219	Joseph Ralph S. Dizon	Pilar ES
220	Angelito M. Licup	Sta. Rosa ES
221	Kristine C. Tentia	Wakas ES
222	Angelo R. Basilio	Dr. Victoria B. Roman MHS
223	Myrna E. Castillo	P. Roman NHS