

BUILDING PUBLIC TRUST AS A PUBLIC SERVANT

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A constitutional definition of public office is a public trust in which public officers and employees known as civil servants and public officials must be present at all times. These civil servants and public officials must answer to the people, whom they must serve with the utmost responsibility, integrity, loyalty, and efficiency. They are expected to act patriotically, to provide fair justice, and to lead modest lives.

Civil servants frequently have discretion over how they serve the public. Their ability to implement rules to provide public services has always had a significant impact on ordinary citizens. To promote high ethical standards in providing public services, the code of conduct and ethical standards for public officials and employees is established. One example of this code is the requirement for all government officials, particularly those elected by the people, to provide a transparent declaration of their assets, liabilities, and net worth. Corruption and abuse of public office will be reduced if transparency and accountability are strictly enforced in all civil servants and public officials.

Trust is built on responsiveness, dependability, and integrity. Responding to people's needs is critical to building trust if we don't meet their needs, they won't trust us. We know that trust is formed not only by an individual's experiences, but also by those of their family, social network, and wider community. We must also act with integrity and be in the position to assist others, these are important factors in establishing trust.

Trust in government and the state is important for a number of reasons. It primarily increases voluntary compliance with government policies. If we define state

capacity broadly as "the government's ability to achieve its intended policy goals," compliance serves an important function.

People are more likely to comply with public policies through consent if the government is perceived to be trustworthy. As a result, public trust in government and the state is critical for increasing voluntary compliance. Governments can accomplish more if citizens believe policymakers have their best interests at heart. While it is easy to see how public trust can be eroded, rebuilding trust is critical and difficult.

References:

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