



Republic of the Philippines
Department of Education
REGION III
SCHOOLS DIVISION OFFICE OF BATAAN

AUG 10 2022

DIVISION MEMORANDUM

No. 300, s. 2022

**2022 DIVISION OPLAN BALIK ESKWELA
PUBLIC ASSISTANCE COMMAND CENTER COMMITTEE (OBE-PACC)**

To: Assistant Schools Division Superintendent
Chiefs of Division, CID, and SGOD
Education Program Supervisors
Public Schools District Supervisors
Public Elementary and Secondary School Heads

1. This is to announce the composition of the 2022 Division Oplan Balik Eskwela Public Assistance Command Center (OBE-PACC) Committee, to wit:

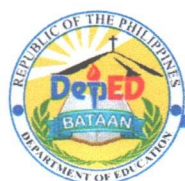
Chair: **Roland M. Fronda, EdD, CESO VI**
OIC-Schools Division Superintendent

Co-Chair: **William Roderick R. Fallorin, CESE**
Assistant Schools Division Superintendent

Vice-Chairs: **Edgar E. Garcia**
Division Information Officer and Public Assistance Coordinator
Perlie Ann T. Samonte
Division Planning Officer

Members: **Atty. Helene Rose C. Camacho**
Attorney III, Legal Office
Milagros M. Peñaflor, PhD
CID Chief
Ramon C. Perez
SGOD Chief
Pilar C. Ignacio
Administrative Officer V
Richard M. Alboro
Information Technology Officer I

2. The OBE-PACC shall serve as an information and complaints processing and routing mechanism. It shall perform the following functions:
- Receive, process, and respond to simple queries, information requests, and complaints from the general public, including those forwarded by other DepEd offices;
 - Assist in the dissemination and clarification of DepEd policies, programs, projects, and processes, particularly those relevant to the opening of classes;



"We Mould Heroes"

Address: Bataan Provincial Capitol Compound, Balanga City 2100 Bataan | Telephone / Fax: (047) 237-2102
Email Address: bataan@depd.gov.ph | Website: www.depedbataan.com | Facebook Page: www.facebook.com/DepEdBataan



CSC PRIME-HRM BRONZE AWARD
CSC Resolution No. 2001100



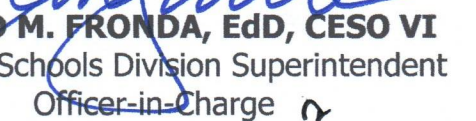
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- c. Correctly identify and coordinate with the concerned DepEd offices on complex concerns that will require the specific offices' appropriate action; and
 - d. Monitor, document, and submit reports on all issues and concerns received by the OBE-PACC, including the action taken.
3. The OBE-PACC shall serve as an information and complaints processing and routing mechanism. Furthermore, it shall oversee the implementation of the OBE, address local concerns, set up hotlines for requests, suggestions and complaints and submit daily reports thru the OBE Ticketing System.
4. Likewise, schools are directed to set up their own Remote OBE Help Desk during the implementation of OBE through their school hotline numbers and social media accounts and to submit daily report to the SDO regarding the queries, complaints and concerns they received every 1:30pm thru:

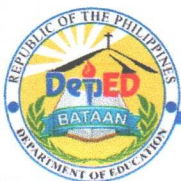
<https://bit.ly/2022BataanOBereports>



5. SDO Bataan may be reached thru the following:
Email : bataan@depd.gov.ph
Facebook Account: www.facebook.com/DepedBataan
6. Wide dissemination of this Memorandum to all concerned is desired.


ROLAND M. FRONDA, EdD, CESO VI
Assistant Schools Division Superintendent
Officer-in-Charge
Office of the Schools Division Superintendent

CI11
August 8, 2022



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