

## UTILITY WORKERS: THE EVERYDAY UNSUNG HEROES

by:
Ronaldo R. Andaya
SDO Bataan

A utility worker is a maintenance professional who cleans and performs basic maintenance on buildings and facilities. Utility workers are essential to every company or customer that owns or uses a structure or facility; therefore, they can operate in almost any industry.

Utility workers have a wide range of activities and obligations that we are unaware of and take for granted. We normally don't mind what they do for us. Keeping the workplace clean was one of the most important things they did. We all don't like to work in a messy and filthy environment; an unpleasant workplace diverts our concentration and keeps our brains confused. Before we even go to work, utility employees organize everything for us. They clean the facilities just before the official working hours to ensure that we can all work together smoothly. Furthermore, they keep the restrooms clean so that we may maintain our personal hygiene. They were also the most significant disinfection and cleaning workers throughout the pandemic by maintaining all facilities clean and hygienic so that we don't get sick from bacteria or viruses.

Furthermore, utility workers cheerfully and without hesitation carry out whatever tasks are assigned or required of them. They can also work as cleaners, electricians, technicians, and cook on occasion. The most important thing they do to keep everyone happy at work is to be courteous, amusing, and nice. They are the first to greet us in the morning, which pleases us. They are also very kind in helping us with our luggage and other belongings.

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Utility workers are highly important, and they ought to be treated with the same respect and care as other employees. Without them, we might not be able to work properly or harmoniously. They make our jobs simpler by accomplishing the things we can't. Utility workers are a vital asset to any company.

## References:

https://www.indeed.com/career-advice/finding-a-job/what-does-utility-worker-do#:~:text=A%20utility%20worker%20is%20a,uses%20a%20building%20or%20facility.

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